ITS
INTELLIGENT TECHNOLOGY SOLUTIONS

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Your IT Solution Specialists
We Understand and Implement the Technologies that Your Business Needs

COMPANY OVERVIEW

Intelligent Technology Solutions, LLC is a full service information technology (IT) consulting firm providing best-in-class solutions and cost effective consulting services. Founded in 1999, ITS is a premier IT and business solution provider specializing in Enterprise Asset Management and IT Service and Security Management. As an accredited IBM Partner and Reseller, we leverage a number of IBM Tivoli brand products with our solutions. In addition, we are also a certified Microsoft Partner and Reseller and a certified Service Disabled Veteran Owned Small Business (SDVOSB).

Using the IBM Tivoli Maximo product suite, we align your IT needs with your business goals.

Our focus on specific products and services allows us to provide greater depth of expertise than other companies that dilute their expertise trying to do more than they are truly capable of executing effectively.

The ITS approach delivers comprehensive solutions tailored to your business and meet the needs of your users. We will help you determine the right course that meets your objectives and then build a solution that is right for your company. Our commitment does not end there, ITS will be with you to make sure the system works as designed and to provide support throughout the solution life-cycle.

OUR MARKETS

ITS has vast experience servicing businesses and enterprise clients of all sizes in the following vertical markets:

- Utilities (Generation, T&D, Water)
- Oil and Gas
- Healthcare

- Department of Defense
- State and Public Sector
- Manufacturing

- Transportation
- Higher Education
- Facility/Property Management

SPECIALIZED SOLUTIONS

ITS is certified in the latest technologies as well as legacy products and has the technical expertise to implement the products that best align with your business goals.

MOBILE SOLUTIONS FOR MAXIMO Utilizes remote access to your asset and work management processes with products like DataSplice, Syclo, IBM Maximo Anywhere, and IBM Maximo Everyplace. These solutions help mobile workers reach higher levels of productivity. From managing work orders to planning, tracking and asset management, these Maximo solution keep your business moving when continuous connections may not be available.

IBM® CONTROL DESK™ Control Desk unified asset and service management software provides a control center that manages the business processes for digital and physical assets. The software maintains IT Infrastructure Library (ITIL) compliance, is accessible through mobile devices, integrates with social media, and adapts to evolving business needs. In addition to managing and scheduling service requests IBM SmartCloud automates change procedures, reduces risk, aligns licenses, and provides an intuitive self-help portal with a complete catalog of services.

SERVICE OFFERINGS

No matter what your focus is, ITS has the people and the process expertise to deliver a Maximo solution that fits the needs of your business as highlighted in these services:

- Enterprise Asset Management (EAM) with IBM MAXIMO
- Mobile technology with add-on products and devices
- Management for IT Services, Assets, and Security with IBM Tivoli
- IBM Authorized Reseller for the IBM Maximo product series
- IBM Certified Support Provider and reseller of annual support (ACSP)

- Business Process Design and Mapping
- Technical and Operational Support
- Training and Training
- Development Technical and Functional Consulting Services
- Policy and Procedure Development
- Security Assessment

PRODUCT OFFERINGS

We are highly skilled experts in the use, deployment, and integration of technologies that help you meet your business goals.

- IBM Tivoli Maximo Asset Management
- All IBM Maximo add-on Solutions
- Hosted Maximo and SaaS
- Maximo To Go!
- Maximo 911

- Microsoft Technologies and Office 365
- IT and Maximo Staff Augmentation
- Complete Security Solutions
- Hardware and Software Sales

ITS is your one-stop Maximo shop! We Sell IT, Build IT, Service IT, and Support IT!